NC Broadband Matters *Tech Topics* Why Upstream STILL Matters February 24, 2022

DOUG DAWSON, President, CCG Consulting MARK BOXER, Technical Manager, OFS Kent Winrich, CTO, Open Broadband





To our beloved Gene Scott

- Friend to us all
 - Visionary
- Lover of all things fiber
- · Passion for making the world a better place

WE WILL MISS YOU, BUT WE WILL MAKE SURE YOUR DREAMS COME TRUE



What Have We Learned About Upload Broadband During the Pandemic

DOUG DAWSON, PRESIDENT, CCG CONSULTING





What Have We Learned During the Pandemic

- We didn't have any appreciation of upload speeds before the pandemic.
- Many of us using upload broadband in new ways.
- Upload speeds can't support simultaneous sessions (people and students working from home at the same time).
- Home upload speeds are generally a lot slower than what the industry claims.





The Uses for Upload

- Connecting to School Servers
- Connecting to Work Servers
- Zoom and other Video Calls
- Cloud-based Software
- Collaboration Software
- Cloud Gaming
- Uploading Files
- Video sharing and Picture
- Cellphone Uploads (using home WiFi)
- Security Cameras
- Machine-to-machine traffic







- Huge numbers of speed tests have been gathered during the last year. It's being collected by local governments, States, and federal agencies like the NTIA.
- An individual speed test is not a reliable judge of an ISP's quality but large numbers of speed tests tell a great story.
- We've routinely seen ISPs delivering slower speeds than they claim in advertising and in reporting to the FCC.





The following speed tests come from a real county in Wisconsin that CCG studies. The results represent almost 13,000 speed tests. These are the average results using the Ookla Speed test.

	Download (Mbps)	Upload (Mbps)
Charter/Spectrum	67.06	9.82
AT&T	11.37	5.16
CenturyLink	12.14	2.47
Frontier	7.25	0.93
WISP	4.61	1.99
Satellite	12.60	1.53
Fixed Cellular	18.32	2.28





CCG Consulting has conducted several surveys every month since the start of the pandemic. These are from all over the country is communities of a wide range of sizes. Here is what we learned:

- 30% of homes, including those using the cable company said they struggled to work and school from home during the pandemic.
- People with rural technologies like DSL were completely unable to work from home.
- Businesses had a hard time connecting to multiple employees at the same time – again because of upload speed limitations.





January Upload for North America

The following Comes from Sandvine for January 2022

RTP	15.46%
IPTV	11.20%
Google	8.45%
Netflix	6.53%
BitTorrent	6.37%
YouTube	3.50%
iCloud	2.93%
Dropbox	2.14%
Nest	2.13%
IPsec	1.90%





Other Lessons During the Pandemic

- Cable DOCSIS technology uses a noisy clutter piece of spectrum.
- Uploading is shared by the whole neighborhood in some technologies. When your neighbors are busy, the network quality degrades.
- Overcrowded networks have a cascading effect where lost packets have to be resent making the network even busier.
- ISP speeds for many ISPs fluctuate wildly during the day.
- While evenings are still the busiest time in residential neighborhoods, the daytime usage caught up during the pandemic.
- Network performance usually varies by neighborhood.





Upload Demand has Exploded

- Per Openvault, average home upload usage grew 58% from 3Q 2019 to 3Q 2020.
- They have now quantified the average amount of uploading per home per month at 25 gigabytes – a number that would have astounded any network engineer a few years ago.
- It's the first time that many homes have cared about upload speeds.





Total Bandwidth Usage Continues to Grow

Average Monthly Home Broadband Usage From OpenVault:

- 1Q 2018 215 Gigabytes
- 1Q 2019 274 Gigabytes
- 1Q 2020 403 Gigabytes
- 1Q 2021 462 Gigabytes





The percentage of households using more than 1 terabyte of data per month, per OpenVault:

4Q 2018	4.0%
4Q 2019	7.3 %
4Q 2020	14.1 %





Households Upgrading Speeds

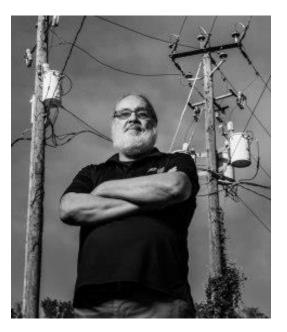
Percentage of homes subscribed to various speed tiers from OpenVault:

Under 50 Mbps	June 2020 18.4%	June 2021 10.5%
50 – 99 Mbps	20.4%	9.6%
100 – 199 Mbps	37.8%	47.5%
200 – 299 Mbps	13.5%	17.2%
500 – 999 Mbps	5.0%	4.7%
1 Gbps +	4.9%	10.5%





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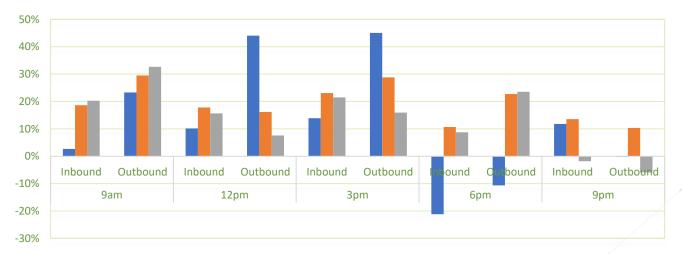
BANDWIDTH USAGE DATA

DATE/TIME	9/	AM	12	PM	3	РМ	6	PM	9	PM
	Inbound	Outbound								
17-Feb-20	9080	983	11150	1208	11950	1134	14920	1227	19230	1575
17-Apr-20	9320	1212	12280	1740	13610	1645	11760	1096	21500	1572
17-Aug-20	11160	1394	13570	1441	15530	1593	16700	1588	22240	1756
17-Oct-20	11390	1460	13220	1307	15220	1349	16350	1605	18880	1487

* Total MB Used Inbound/Outbound

Percentage Used Increase/Decrease

■ Feb->April ■ Feb->August ■ Feb->October



NC

GIGABIT

About Mark Boxer

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In the beginning....asymmetric was the norm









The early internet

- All technologies were downstream-favored
- DSL, cable, wireless, satellite, even fiber
- This matched demand for the early internet



A Furukawa Company

Joseph Lechleider DSL - Digital Subscriber Line

Inductees

Competitions

Learning Resources Blog Sponsor and Donate

Museum

US Patent No. 5,181,198 Inducted in 2013 Born February 22, 1933 - Died April 18, 2015

Although inventors such as Alexander Graham Bell and Samuel Morse had speculated that data other than voice information could be transmitted over copper wire, it was Joe Lechleider of Bellcore who first presented the basis for doing so through mathematical analysis and first demonstrated the feasibility of sending broadband signals over copper.

Crosstalk reduced with asymmetric speeds





Today - Remote everything

- Many communication trends formed during the Covid response are here to stay
- Remote work
- Remote play
- Remote healthcare
- Some remote learning
- All require significant amounts
 of upstream bandwidth



Source: Sandvine

The Global Internet Phenomena Report, January 2022

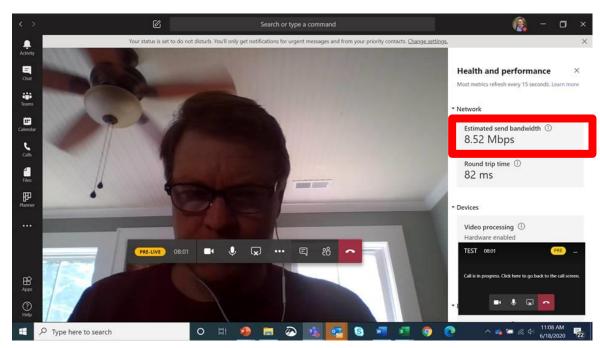






1 person, 1 stream – Microsoft Teams

- Most applications scale to available bandwidth
- More bandwidth means higher quality
- Not enough bandwidth means low quality or delays



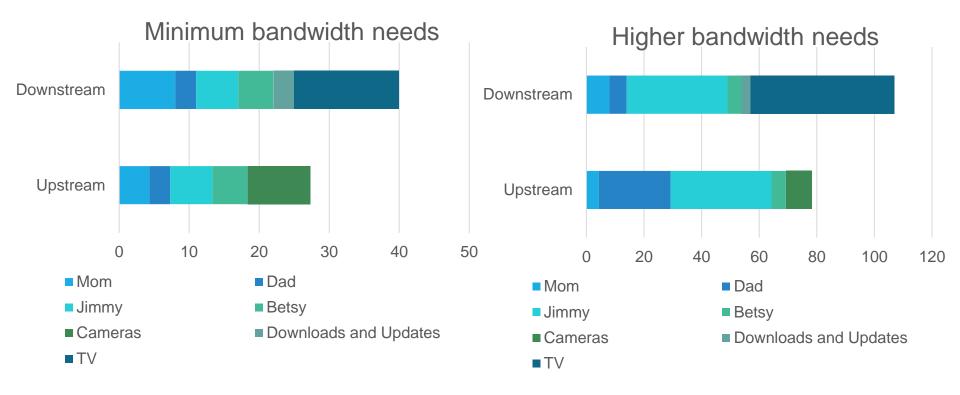






Now, scale across a household

Hypothetical household bandwidth needs - Mbps









Digital/Video Applications Bandwidth Demand



Digital Video 4K HDR 8K HDR	25 Mbps 100 Mbps
Cloud Gaming 720P, 60 FPS, Stereo Sound 4K HDR, 60 FPS, 5.1 Surround So 8K HDR, 120 FPS, 5.1 Surround So	
Video Conferencing Standard Immersive	1.8/1.8 Mbps 20/20 Mbps

Source: Calix

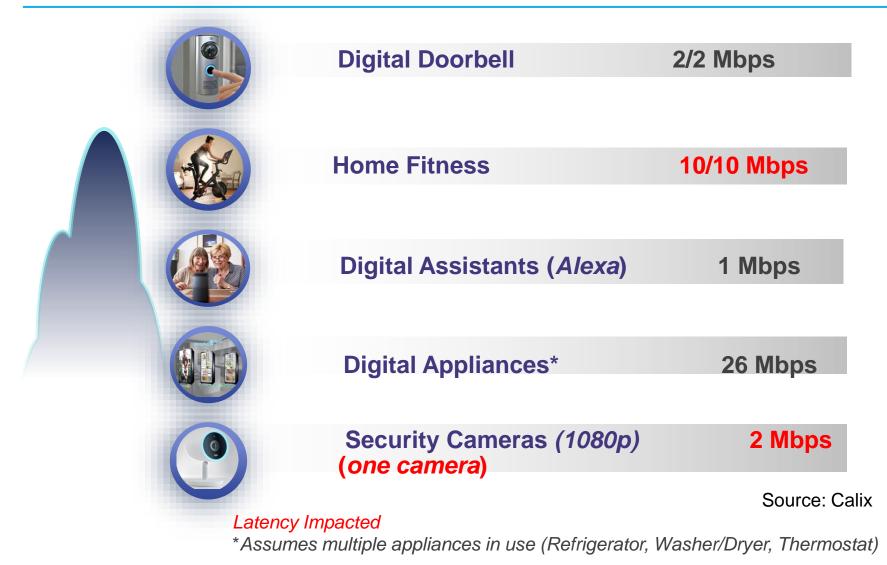
Latency Impacted







IoT Applications Bandwidth Demand









Future Applications Bandwidth Demand



Virtual Reality

Low Resolution 360 Degree HD Resolution 360 Degree Retinal 360 Degree Video

25/25 Mbps 100/100 Mbps 600/600 Mbps

Augmented Reality

AR Applications 360 Degree Low Resolution Video Retinal 360 Degree Video

100/100 Mbps 250/250 Mbps 600/600 Mbps



Telemedicine*

10/10 Mbps*

Source: Calix

Latency Impacted

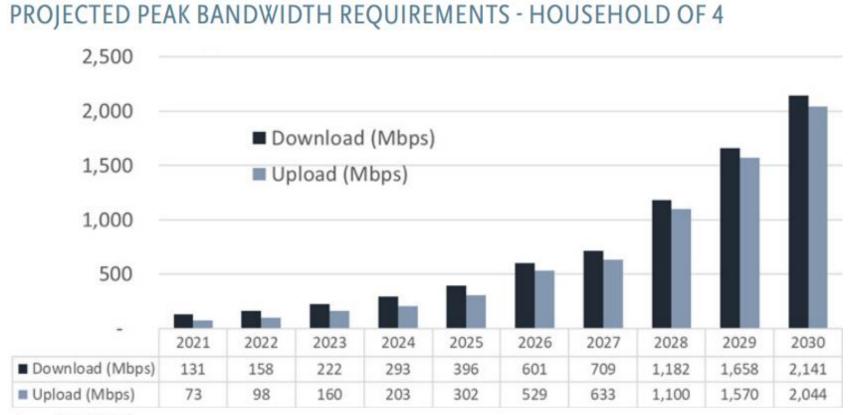
This value represents a holistic telemedicine approach and utilization including Teletherapy, Monitoring, Video Diagnosis, etc.







Bandwidth Demand Will Likely Exceed Gigabit Symmetrical



- Does not include Robotics

- Early adopters, Radiologists, Power Users/Gamers, others may require much more

Source: Fiber Broadband Association Technology Committee

FBA TECHNOLOGY COMMITTEE BANDWIDTH DEMAND FORECAST



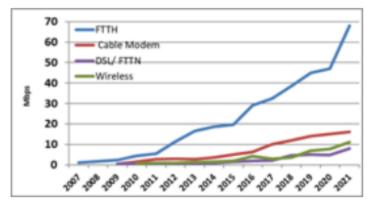




In the long run, fiber is the answer

- Only fiber can scale to meet both downstream and upstream bandwidth demands long-term
- Other technologies can assist short-term, but Fiber to the Home should be a long-term goal for digital equity

 Cable/DSL/wireless (and satellite) do not have the upstream capacity of fiber. Where fiber can effortlessly scale with demand, other technologies have upstream limitations.



Only Fiber Can Deliver the Required Tested Upload Speeds – RVA Consumer Studies

> Fundamentals of Fiber, 7/2021 Fiber Broadband Association







Kent Winrich – CTO OpenBroadband

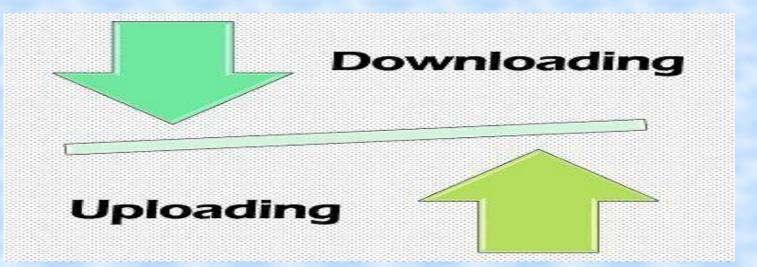
- Regional Director WISPA
- Director of Muni Owned Fiber Network
- Senior Engineer Hibernia Fiber
- Senior Engineer Vidyo Video Compression
- Director of Engineering iHeart Milwaukee
- Regional Manager IBM
- Systems Analyst BAE US Army

open broadband



Symmetrical vs Asymmetrical Broadband

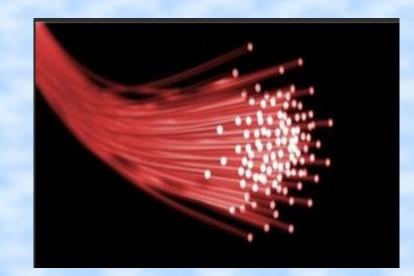
- Symmetrical Download and Upload are the same rate
- Asymmetrical Download is faster than the upload



Examples of Symmetrical

- SOME Fiber Deployments
- SOME Wireless Deployments





Examples of Asymmetrical

- ALL Cable
- GPON <--- YES, GPON**
 - GPON 2.488 down, 1.244 up PER PORT
 - XGPON 9.95 down, 2.48 up PER PORT
- Some Wireless
- ALL Cell, including 5G

High Speed Internet 50 \$34.99/mo. \$19.99/mo. for 6 months! Download speed: 50 Mbps and upload speed: 10 Mbps High Speed Internet 500 \$69.99/mo. \$49.99/mo. for 6 months!

Download speed: 500 Mbps and upload speed: 100 Mbps

High Speed Internet 100

\$49.99/mo. \$29.99/mo. for 6 months!

Download speed: 100 Mbps and upload speed: 20 Mbps

Gigabit Internet 1000

\$89.99/mo. \$59.99/mo. for 6 months!

The fastest residential speed available delivered to your home by Hotwire's state-of-the-art fiber network. Speeds up to 1 Gbps (That's 1,000 Mbps) download and up to 200 Mbps upload.

Why Am I Promoting Asymmetrical?

- More technologies to fill in the Digital Divide
 - We are going to need all tools available
 - Supply Chain is a HUGE issue!
- TRUE Broadband Utilization



DISTANCE LEARNING

Lets Talk About Utilization

🗿 ncta

COVID-19 - Positions - Industry & Insights -

- Media -

Q

About -

New Study Examines Internet Traffic Patterns and Bandwidth Requirements

July 15, 2021



As America climbs out of the COVID-19 pandemic, cable's broadband networks continue to prove their ability to handle unprecedented spikes in internet traffic—from the state lockdowns of last spring when more people than ever before connected online, to the present day as businesses and schools begin to experiment with new hybrid working models. But no matter what the "new normal" will be, one certainty is the importance of a reliable and robust broadband connection.

As we step back and assess how networks handled the pandemic surge in traffic, a new report by Cartesian, a consulting group with expertise in telecommunications, shines some light on how traffic flows over the network, how much bandwidth popular applications utilize, and how multiperson household needs vary depending on usage patterns. The full report can be found here.

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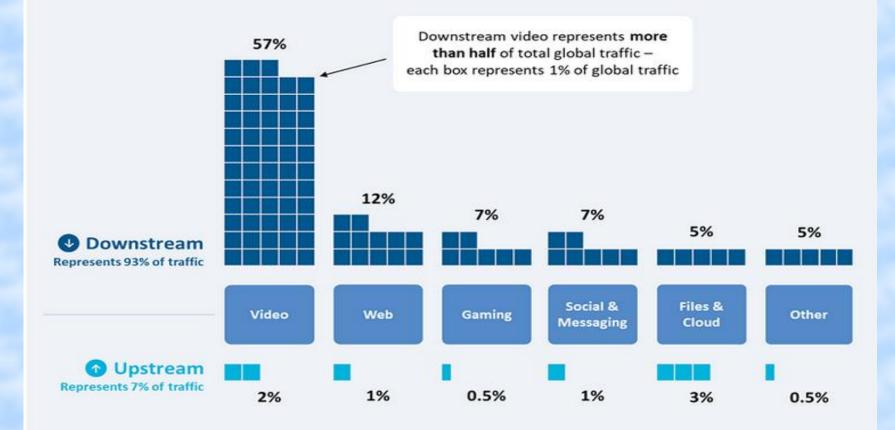


History Channel Premieres a 'Cinema Documentary' on Abraham Lincoln February 18, 2022



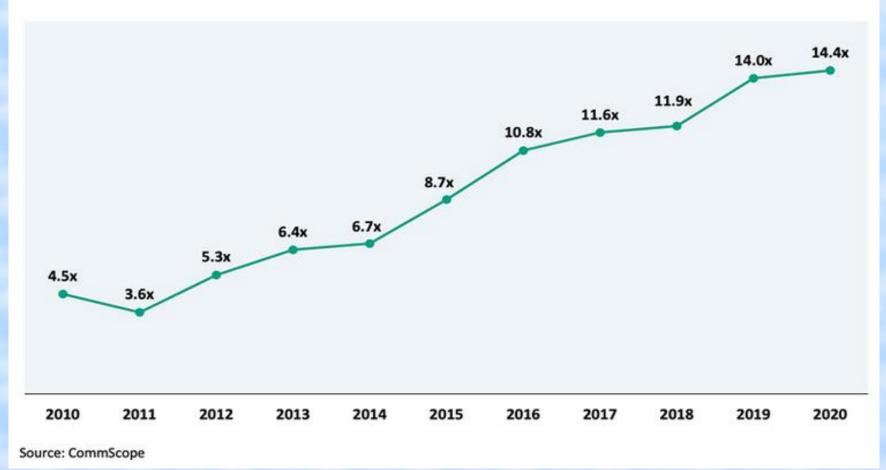
What le Unliconeod Spoctrum and

Video is the Biggest User of Bandwidth – BUT - CODECs



Downstream Ratio Increasing

FIGURE 2. AVERAGE US PEAK HOUR DOWNSTREAM TO UPSTREAM BANDWIDTH TRAFFIC RATIO: 2010-2020⁴



Multi-device scenarios show modest increases in bandwidth usage and do not reflect increases in consumption that are strictly additive**

Multi-Device Scenario Test Results (Average Mbps)							
Mixed Entertainment	Simultaneous Video Conference Calls All five-participant video calls						
call, 1 4K stream, 1 HD stream	2 Group Calls	3 Group Calls	4 Group Calls				
24.2	1.4 1.2	3.5 1.7	3.6 4.4				
Downstream Upstream	Downstream Upstre	am Downstream Upstream	Downstream Upstream				

BUT, BUT 4k Video.... or 8k...

- CODECs are getting better and better.
- There are 4 and 8k TVs, Very little real programming
- Remember how 3D TV was going to be all of the rage?
- 8k is typically trans-coded to 4k
- 4k can run as low as <3MB

Lets look at YouTube 8k

Search results for 4k video



Animals Of The World 4K - Scenic Wildlife Film With Calming Music

Scenic Relaxation 4K 3.2M views • 2 months ago

People also watched



COST/, RICA IN 4K 60fps HDR (UL 7 RA HD) Jr cob + Katie Schwarz 4K 196M views • 3 years ago



Younube

Beau

Soot

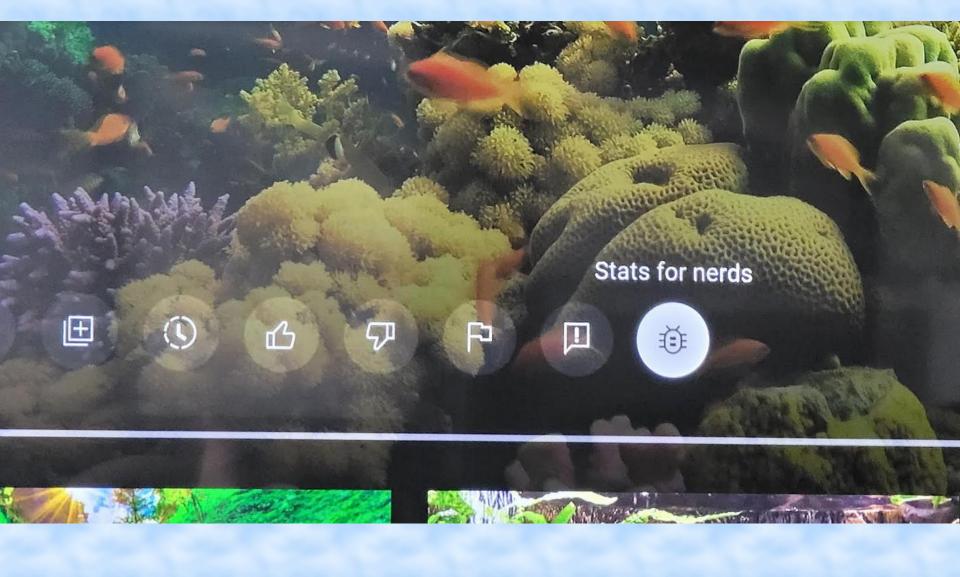
Tim J

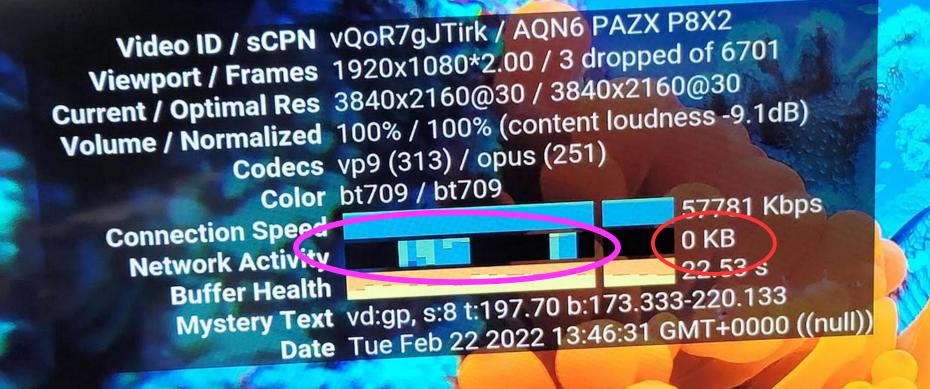
4K 9

FLYING OVER HAWAII (4K UHD) -Relaxing Music Along With Plano Relaxing 4K 980K views • Streamed 11 months ago



Hint: Stats for Nerds





Connection Speed Network Activity Buffer Health

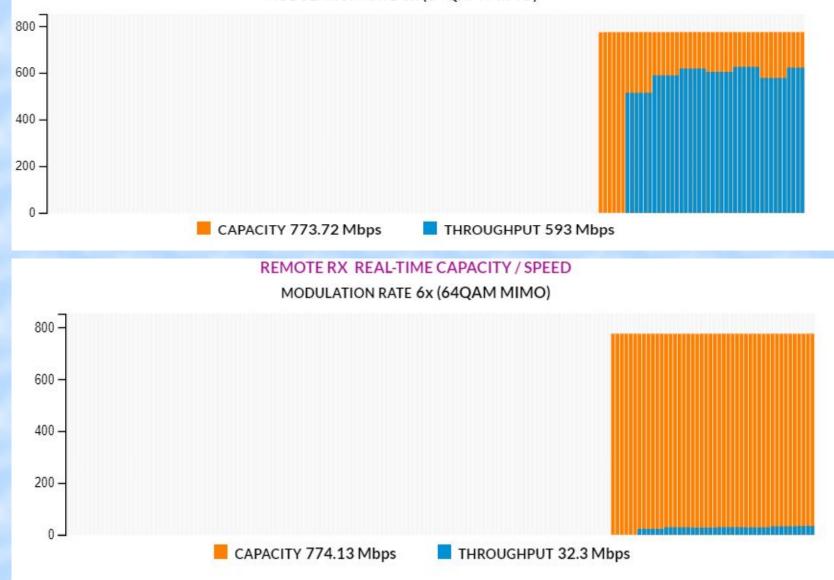
Video ID / sCPN vQoR7gJTirk / AQN6 PAZX P8X2 Viewport / Frames 1920x1080*2.00 / 3 dropped of 6851 Current / Optimal Res 3840x2160@30 / 3840x2160@30 Volume / Normalized 100% / 100% (content loudness -9.1dB) Codecs vp9 (313) / opus (251) Color bt709 / bt709 59348 Kbps

> Mystery Text vd:gp, s:8 t:202.80 b:178.700-225.600 Date Tue Feb 22 2022 13:46:36 GMT+0000 ((null))

2426 KB

22 00 s

LOCAL RX REAL-TIME CAPACITY / SPEED MODULATION RATE 6x (64QAM MIMO)



Questions?

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